

Main application areas: corporate/organizational planning (process level; partly: company level)

Additional application areas: due diligence (“process due diligence”), definition of the project portfolio quality (more info: VISTALIZER® Acid Test)

The VISTALIZER® Report Assures the Improvement Effectiveness

The improvement technology VISTALIZER® (Businesses, Networks, Consultants/Report, Enterprises) offers advanced but yet practical solutions for doing the right things right in a fast and cost effective way – despite the size of the organization, processes, business, culture and current performance level. By applying the solutions, it is possible to implement a high-performance process improvement process that produces substantial benefits – year after year. The solutions raise the (total) process improvement yield to a very high level (=the output), which in turn raises remarkably the performance of the focus processes in terms of time, quality and costs (=the outcome).

The solution VISTALIZER® Report (FI, S and US) is a concrete, high-class process improvement plan that is created based on a solid and scientifically verified methodology¹. The solution contains the required data collection, analysis (cultivation of data into information) and synthesis (cultivation of information into knowledge). It can be implemented to any process regardless of the line of business or performance level. The easily understood, logically structured improvement plan contains typically approximately 50-60 pages (A4). The plan defines the optimal process improvement path for the focus process assuring thus the improvement effectiveness, i.e. improving the right issues, at the process level, partly also at the company level. To do this, it considers the following issues:

- The needs/demands of three crucial stakeholders (customers, employees, owners).
- The process capability (strategical and operational, incl. possible change resistance).
- The process model (does not have to be defined in advance) and the related process performance (time², quality³ and costs).

¹ Pastinen, Markus. Process Improvement Essentials: a Framework for Creating and Implementing Operational Improvement Plans. Helsinki, 1998 (2. ed. 2000). 200 p. Vitalize. ISBN 951-97912-0-5. Doctoral dissertation (Helsinki University of Technology).

² E.g., delivery time, lead time, non-value adding time, delivery certainty.

³ E.g., non-conformance to standards (defects), environmental influence, level of innovation/technology/automation/bureaucracy.

- Identification of improvement objects (problems), prioritizing, creation of preliminary improvement suggestions (incl. consideration of possible other on-going actions).
- Level of the management and improvement system.
- Commitment and motivation of key persons (->active contribution), a real deployment of actions (-> implementation using mainly the PDCA logic), performance measures.
- Synthesis; net value of the actions (e.g., €, £ or \$), effect on the process performance, strategic weights, roll-out plan (12 months).

The approach itself contains active components that will activate and motivate the key persons. This is especially important once the improvement objects are being implemented. The time consumed by the approach will be in the range of 5 h...7 h. The number of attending key persons is usually 6-15 persons. The delivery time is generally 14 days (Figure 1).

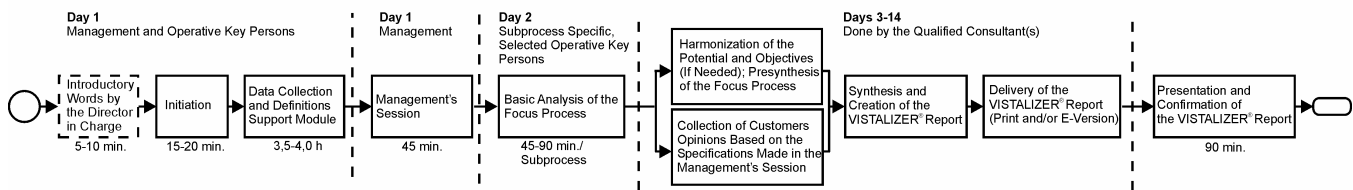


Figure 1: The main phases for producing the VISTALIZER® Report.

Additional reading: Pastinen, Markus. 2010. *High-Performance Process Improvement*. Berlin Heidelberg: Springer-Verlag. ISBN 978-3-642-10783-2 (printed), 978-3-642-10784-9 (ebook).

See also: <http://www.vitalize.fi>